

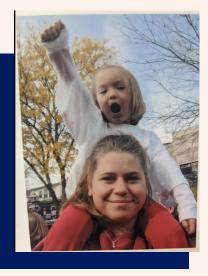


DEMAND. RUN. CHANGE.

Session 3: How We Talk To Voters



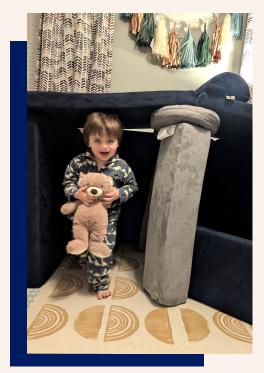






KELLI Klein

Managing Director, Digital *Everytown for Gun Safety*











KATIE JEVIN

Press Secretary, Federal and Political Communications *Everytown for Gun Safety*













Campaigns Strategist, 50+1 Strategies



DEMAND A SEAT

DEMAND. RUN. CHANGE.

SESSION GOALS

- Review the types of voter contact
- Define voter universes and discuss targeting best practices
- Understand what makes a message effective
- Learn about the basics of paid media

V SENSE IN AMERICA

• Prioritizing digital platforms and formulating your campaign's digital strategy



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Gun control advocacy group gives political candidates a boost in races with special program

Everytown for Gun Safety has provided support and training since 2021.

By Sarah Baniak, Bobby Gehlen, Imtiyaz Delawala, and Ivan Pereira 🕜 🎔 🖂 🔗 November 9, 2023, 9:06 AM

EARNED MEDIA



Media coverage of your campaign Quotes in a newspaper Recorded interviews Coverage of a debate Podcast interviews

You're in control of what you say, but not what is said about what you say



ROM GUN SERVICE



ORGANIZING

Direct voter contact Tabling Presence at high-traffic locations House parties Digital tactics

Volunteer engagement and empowerment





PAID COMMUNICATIONS



Mailers

Social media ads

Radio

TV ads + CTV/OTT

Billboards

Newspaper ads

You're in control of the message



PERSUASION



Sway or influence someone's opinion towards supporting you



REGISTRATION



Expansion of your base



MOBILIZATION



Activate those who are already supporting you





VOTER UNIVERSES – DEFINITIONS

		Candidate Support		
		Very Strong Opponent	Swing Voters	Very Strong Support
sity	Seldom or Never Vote	1	2	3
Voting Propensity	Sometimes Vote	4	5	6
Vot	Always Vote	7	8	9

<u>Universe</u>: a specific group of voters

<u>Voter File</u>: a tool to analyze the voters in the area in which your campaign is running

Some voter contact strategies might allow you to broaden your voter universes.



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Let's Practice

Election day is 3 weeks away and ballots were mailed out last week. Early voting starts next week. What numbers on this graphic would you target?



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Let's Practice

It's about 8 months out from the election, and you're trying to persuade voters to vote for you instead of the incumbent you're challenging. What numbers on this graphic would you target?



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Let's Practice

It's about 3 months out from the election, and you want to target voters you know will vote for you, but you know they usually only vote in presidential elections, and your election is in March of 2025. What numbers on this graphic would you target?



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Let's Practice

You launched your campaign last week and have recruited several fantastic volunteers from your personal networks, but your campaign needs to start recruiting more volunteers. What numbers on this graphic would you target?



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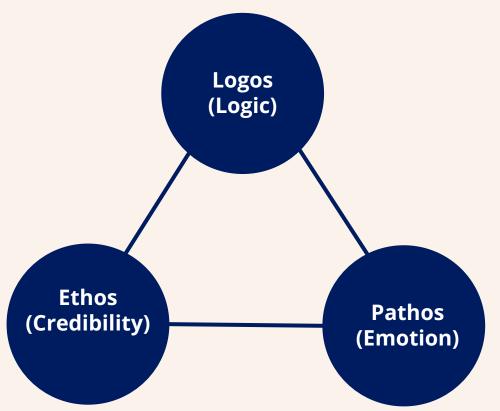
Let's Practice

Ballots will be mailed out in 3 weeks, and your campaign recently received an endorsement that resulted in some extra campaign money that your team can use to talk to voters. What numbers on this graphic would you target?



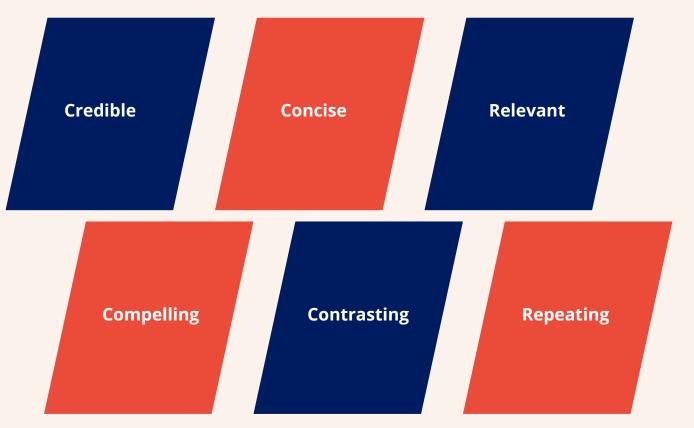


WHAT MOTIVATES AN AUDIENCE?





AN EFFECTIVE MESSAGE IS...





EFFECTIVE MESSAGING

Effective Messaging should...



Prioritize and illustrate election outcomes over the process Start and end aspirationally



Combine individual outcomes with collective ones



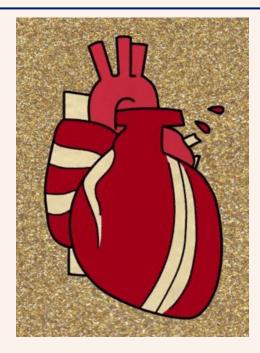
Outline causation and make clear the choices that led to our current outcomes



Be tailored for your audience



YOUR CORE MESSAGE

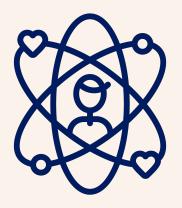


Your **core message** is the narrative of your campaign that amplifies through communications.



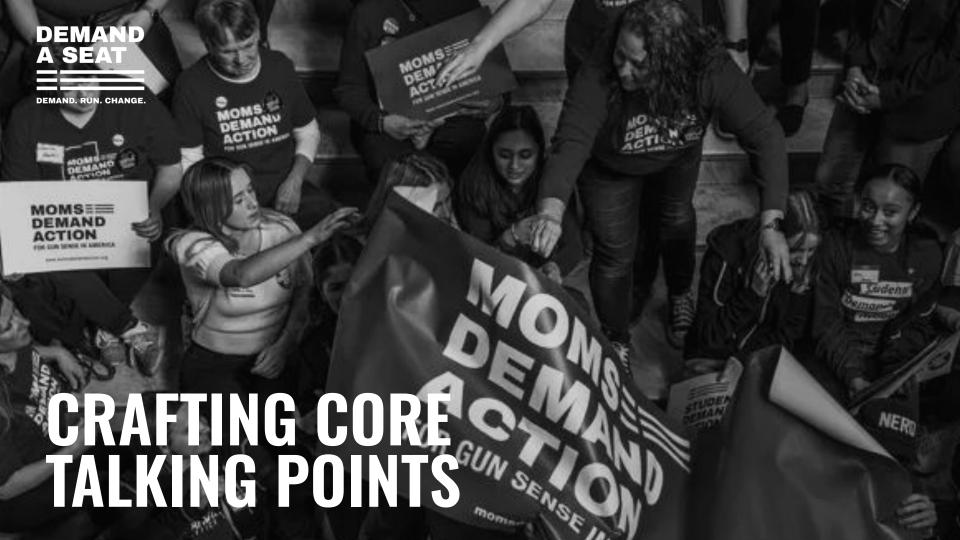
YOUR CORE MESSAGE

Values-based Messaging



Value-based messaging has been proven to be more effective in earning the <u>trust</u> and <u>support</u> of an audience, and it allows you to stay true to your campaign

Values, unlike policy positions, **speak to our personal truths and our shared humanity**





WHAT ARE TALKING POINTS?

Talking points are *literally* what the candidate (or staffer, endorser, or whoever else is talking on behalf of the candidate) would say on a given issue

- Talking points are something that someone running for office would actually say
- Talking points are something that your audience will connect to
 - Use Effective Messaging techniques





CRAFTING TALKING POINTS

Crafting talking points isn't challenging if you've written your policy standpoints out

• Condense your in-depth policy points into easy concepts

No matter how long or short your points are, they need to be **captivating**, **convincing**, **and compelling**

You should also have talking points for:

- Frequently asked questions
- Counterpoints against your opponents

As always, make sure you're using the feedback you get from voters, at endorsement meetings, during candidate forums to adjust your talking points





EXAMPLE OF TALKING POINTS

Nabeela Syed on Public Safety

Nabeela's generation grew up doing active shooter drills and she will work tirelessly to make sure her children will not have to. She supports funding our first responders so they can do their jobs and keep our communities safe. The Illinois legislature just passed bills requiring universal background checks and banning ghost guns which are guns that can be assembled by the user and do not have serial numbers. This is a step in the right direction to keep our communities safer, but there's more to do.

Gun deaths are preventable. We need gun reform now.

As State Representative, Nabeela will...

- Fight for a ban on military-style assault weapons.
- Stop the flow of illegal weapons coming into Illinois from neighboring states. A majority of gun-related crimes in Illinois are using illegal guns from neighboring states
- Increase gun owner accountability and improve crime gun tracing by fighting for mandatory firearm registration
- Advocate for secure storage laws which require guns to be stored in a gun safe or with a locking device



MESSAGING BEST PRACTICES



- Your audience may know absolutely nothing about gun safety or the gun violence prevention movement.
- Your audience may be **ambivalent or resistant** to your point of view.
- Your audience may be someone with **their own** experience of violence, grief or trauma.



MESSAGING BEST PRACTICES

- Always start with a **shared value statement**
 - Example: "We all want to keep our families safe"
- Work in language to **ease genuine fears**







HOW WE TALK ABOUT GUN SAFETY

INSTEAD OF SAYING	SAY THIS INSTEAD
• "Gun control"	 "Gun safety" "Gun violence prevention" We all want to keep our families safe
• We don't criticize "gun owners" or "NRA members"	 Counterweight to the NRA's extremist leadership/gun lobby leadership/gun lobby
 "Universal background checks" 	 "A background check on every gun sale"
• "Safe storage"	• "Secure storage"
 "Open carry" "Constitutional carry" 	• Permitless carry, gutting/dismantling our permitting system for who can carry hidden, loaded firearms in public



MESSAGING BEST PRACTICES

We all want to keep our families safe. It's time for the Senate to act on stronger gun control laws so that guns don't fall into the hands of felons or the mentally ill. We all want to keep our families safe. It's time for the Senate to act on stronger gun safety laws so that guns don't fall into the hands of those who are a danger to themselves or others.



MESSAGING BEST PRACTICES

From accidental shootings by children, to domestic violence with guns, 125 people in the United States are lost to gun violence every day.



From unintentional shootings by children, to domestic violence with guns, 125 people are shot and killed, hundreds more are shot and wounded and countless others are traumatized by gun violence in the U.S. every day.



LET'S PRACTICE – CAPSTONE

Break out into your Capstone Group to develop your campaign's "Elevator Pitch"

Start to lay out your campaign's Core Message and use Effective Messaging techniques as you draft

You will have 10 minutes to draft.



LET'S DEBRIEF – CAPSTONE

How did that go?

Was there anything difficult about drafting for another candidate vs. yourself?



Moms

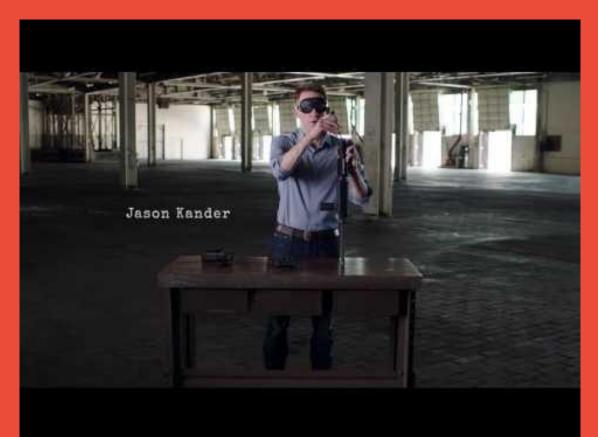
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PAID COMMUNICATIONS



Mailers

Social media ads

Radio

TV ads + CTV/OTT

Billboards

Newspaper ads

You're in control of the message



DIRECT MAIL

Campaign mail should be succinct and straight-to-the-point, but captivating enough for a voter to actually read through the whole thing to digest your campaign's message.

- Direct mail generally won't start until closer to election day
- Use tested messages and targeted audiences based off of polling or insights from direct voter contact









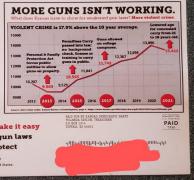


WE DESERVE SAFETY.

Violent crime is rising while school and mass shootings continue to destroy communities across the nation.

States with the weakest gun laws have the highest rates of violent crime and most first responder and police deaths." It's simple-without background checks on all gun sales, violent criminals can buy a gun with no questions asked. With permitless carry, these same buyers can carry concealed guns in grocery stores, libraries, and on college campuses. Why make it easy

to commit gun crimes? I support sensible gun laws that are proven to reduce gun violence, protect children, and make our communities safer. 'Sware bindue' AD 5 Mair F. Thum Legalation and Path Enderlay in the Under Burst









On average, someone is killed with a gun every 9 hours in Virginia.

ROZIA HENSON KNOWS IT'S TIME TO

Put Their Rights and Safety First



When Rozia Henson grew up in Woodbridge, the womer in his family had a legal right to reproductive freedom, and his parents could send him to school knowing he'd come home safe.

But today, gun violence is out of control—and a woman's right to abortion care is at risk.

As a legislative aide in the Virginia State Senate, Rozia helped bring together families, advocates, and lawmakers from both sides to pass Brendon's law, which protects us from gun violence.

ROZIA HENSON IS BRINGING US TOGETHER TO PROTECT OUR RIGHTS AND SAFETY

WE NEED ROZIA IN RICHMOND



Learn More About Rozia

Brendon's Law to toughen celebratory gunfire punishment."

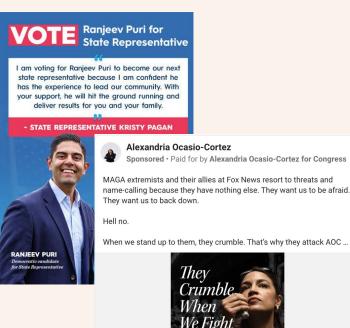




DIGITAL ADS

Digital ads should be eye-catching and captivating

- It's important to maintain a presence on social media and use it as an information sharing tool
- You don't need to spend a lot of money on these ads to be effective!
- Be authentic and show your personality
- Use the analytics to analyze the results of your ads and make adjustments as necessary
- Make your ads accessible to all viewers.









Alexandria Ocasio-Cortez

Sponsored · Paid for by Alexandria Ocasio-Cortez for Congress

MAGA extremists and their allies at Fox News resort to threats and name-calling because they have nothing else. They want us to be afraid. They want us to back down.

Hell no.

When we stand up to them, they crumble. That's why they attack AOC \ldots







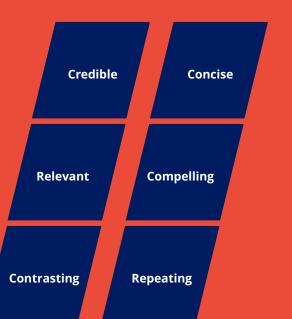
VOTE Ranjeev Puri for State Representative

I am voting for Ranjeev Puri to become our next state representative because I am confident he has the experience to lead our community. With your support, he will hit the ground running and deliver results for you and your family.

- STATE REPRESENTATIVE KRISTY PAGAN

RANJEEV PURI Democratic candidate for State Representative KRISTY PAGAN Current State Representative Term-Limited Incumbent

















DIGITAL PLATFORMS





DIGITAL STRATEGY

Building Your Campaign's Digital Strategy





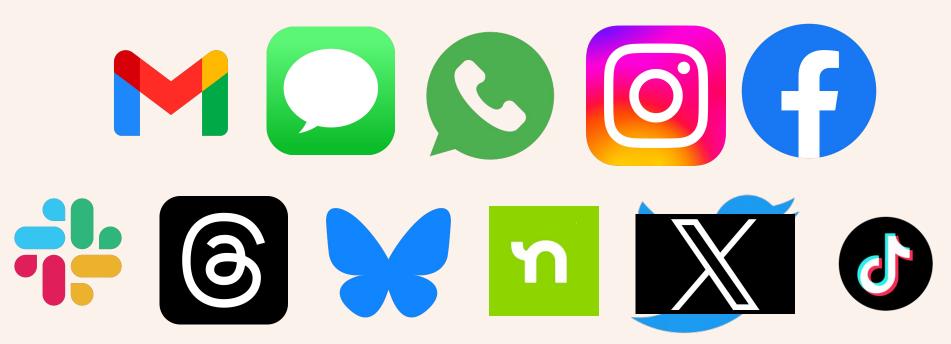
Describe the problem you're trying to solve in simple terms

Select your Associated Goals, Audiences, and Outcomes

Select your Tactics, Set Some Numeric Goals Put it all together: Describe how your strategy, goals, and tactics align towards solving your problems



DIGITAL PLATFORMS – OVERVIEW



	VISIBILITY	ACQUISITION	PERSUASION
GOAL	Media coverage, influence decision-makers, stunt, pressure, thank or spank	Adding new members to your supporter base, get donors, volunteers, voters, etc.	Convincing a general public audience to support an issue or raise awareness, name ID, etc.
CREATIVE	Combination of high impact / low frequency (billboards, homepage takeovers, etc.) lower impact / high frequency (targeted Facebook, display, Twitter, etc.)	Low impact / high frequency (Targeted Facebook, display, Twitter, etc.)	Medium frequency (video and audio) high frequency of low impact creative layered in
AUDIENCE	Influences, legislators, and base	Base	A defined segment of the general public (women 30+, Democrats, Latinos, etc.)
MESSAGE	Attention grabbing + attacking a specific vulnerability	Affirming what audience already believes with a low friction way to act on that belief	Concise, clear, persuasive
MEASURING SUCCESS	Press, impact on target, impact for partner	Cost per acquisition	Polling



DIGITAL COMMUNICATIONS

Don't Waste Your Time





FB comments / trolls

Designing your own graphics

Trying to do everything





The goal of a good email program is to mobilize your supporters to take actions to support your campaign.

- You want an audience who will open and engage with your content
- Have an ask, and rotate your asks
- Emails are a great tool to utilize rapid response
- Anywhere you meet people, capture their emails!

Friend,

New York City wouldn't be what it is today without the tireless efforts of working class people who've made it their home.

Millions of New Yorkers wake up every day to work, raise their families, and try to find some peace and joy in this city. Each and every one of them leads a life that impacts countless more, and the communities they have built along the way shape the city we love. For many of us though, it has become increasingly impossible to get by here.

I'm trying to fix the cost of living crisis that so many of us are facing, but I need your help.



And this guy has promised to "fight like hell" for her if she does.

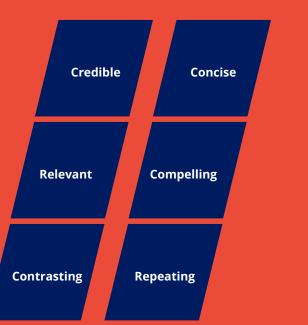


It is going to take a historic grassroots campaign to take on the entire MAGA right if this happens.

The stakes are high - losing this Senate seat would be devastating for Democrats. So Jon Ossoff needs our help -- and he needs it early. So we're asking:

Can you please rush a \$10 contribution directly to Jon Ossoff's campaign for Senate in Georgia? We need to build a strong foundation before Republicans like Marjorie Taylor Greene start jumping into the race.





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I'm trying to fix the cost of living crisis that so many of us are facing, but I need your help.







Remember this? Inbox ×

Jon Ossoff for Senate <info@e.electjon.com> Unsubscribe

Mon, Jan 6, 9:29 AM 🕁 😳

Jon Ossoff





Jon was declared the winner by major networks just as this was unfolding at the Capitol.

And this guy has promised to "fight like hell" for her if she does.



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Jon was declared the winner by major networks just as this was unfolding at the Capitol.



Four years later, one of the biggest purveyors of the stolen election conspiracy is considering running for Senate.





Most platforms have some way to view the analytics of your post or outreach attempt

- Delivery Impressions
- Engagement Link-Clicks
- Video Video Completes in specific Zip Codes
- Fundraising Sources of Online \$

Whether you have volunteers, consultants, or staff running elements of digital for you, it's critical to have a weekly report of all the data so you can make informed decisions and adjustments as you go.

MEASURING SUCCESS

One PPC Pixel	Last 28 days	of people - +					
Overview	Highlights						
Dashboards Activity Active users Revenue	New users 1.39K • 147% vs prev. 28 days	Unique Users 1.52K • 53% vs prev. 28 days	Week 1 retention 4.53% • 10.7% vs prev. 28 da	Median Session 0.9 Secor \$ 50% vs prev. 28	nds		
Funnels Retention	Growth metrics						
Cohorts Active users: last 24 hours Breakdowns		View Full Rep			View Full Report		
Journeys Percentiles Events	85 Unique Users + 50.6% vs prev. 2 days 15		1.48K Monthly Users ✓ 2K	400 80 Weekly Users ✓ Daily Us	ers 🗸		
Event debugging Overlap Lifetime value	10	MAG	ΙК				
	vo	Percent metric	mance Indicators s represent a comparison to the prior period	Metric Comparison by Day Select two metrics below to trend over time Metric One: Impressions	Metric Two: Clicks		
		489	essions cost 0.5K \$90.0K 1% ▲ 9%	10K Andrew Constraints		\sim	2% 18
			cks Conversions .3K 314.3K	0K Mar4 Mar9	Mar 14 Mar 19 Mar	r 24 Mar 29	DK.
			7% 138%	Performance Metrics by Data Sour Hover to view additional details			
		\$1	er Click Cost per Conversion .82 \$0.29 2% ¥ 54%	Impressions Clicks Bing Ads 74.422 2.163 Geogle Ads 168.778 222.967 Geogle Search 2.965 2.45.257	\$2.02 2.8% \$2.78 13.6% \$0.91 9.9% 30	0 \$4,242 10,612 \$63,759 03,697 \$21,975	46.2 1252.0
		Click-Thr	ough Rate Conversion Rate	Total 489,458 49,327	\$1.82 10.1% 3:	14,309 \$89,976	637.2



MEASURING SUCCESS It's Always Okay to Ask!

Performance changes based on goals, targeting, creative, and market environment. That means that even with some benchmarks it's always okay to ask what you're going to get to figure out if paid media is the right move for your campaign.

- Anticipated CPA acquisition / growing lists
- Anticipated CPC- click / driving traffic
- Anticipated CPV- view / video views
- Anticipated CPM millions / impressions most number of people
- **Recommended flight time** When can we anticipate getting the names / folding them into the list



POTENTIAL COSTS

Staff & Volunteers	 Volunteers: free! Paid fellows: \$2400/mo Staff: \$3,00-\$4,000/mo
Vendors & Consultants	 Firm retainers: \$3,500-\$8,500 Ad commission: 12%-20% Common advertising CPMs: \$5-\$15 Common advertising CPAs: \$1.50 - \$10
Tools & Tech	 CRM: \$100-\$750/mo Blast SMS: \$250-\$1500/mo P2P SMS: 2-4 cents per text So much other potential software!
Creative & Content	 Day rate for photo/video: \$750-\$2000 Websites: Free to \$20,000

It's up to you and your campaign's goals to determine what's worth investing in!



TAKEAWAYS

There are multiple ways and reasons to contact voters, but it's important to make sure your message is targeted

2

Having an effective message is crucial in order to connect to voters, and you should be able to be able to use that message effectively across a variety of mediums and strategies



You're in control of your campaign's digital and paid media strategy

DEMAND A SEAT

DEMAND. RUN. CHANGE

ANY QUESTIONS?

MOMSE DEMAND DEMAND ACTION FOR GUN SENSE IN AMERICA



SESSION EVALUATION

